

Equality Impact Needs Assessment (EINA)

Part 1 EINA (initial assessment with preliminary consultation)

Name of policy, procedure, function, project, etc Formation of Help2Change as an integrated provider of health improvement services	
---	--

Names (list those involved in carrying out assessment)	Job titles	Contact details
Kevin Lewis	Director of Preventive Health Programmes	01743 253968
Date commenced	15 th August 2014	

Aims of the policy and description
To transfer elements of Public Health (from Shropshire Council) and Help 2 Quit (from Shropshire Community Health NHS Trust) into ip&e, forming Help2Change. Help2Change will deliver preventive health services to the people of Shropshire.

Stakeholders, people concerned, interested parties		
<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> Members of the public Shropshire Council ip&e Shropdoc NHS Community Trusts Shropshire Clinical Commissioning Group Community & Voluntary Sector Organisations </td> <td style="width: 50%; border: none;"> GP Federation Public Health Commissioning bodies Pharmacies Hospitals </td> </tr> </table>	Members of the public Shropshire Council ip&e Shropdoc NHS Community Trusts Shropshire Clinical Commissioning Group Community & Voluntary Sector Organisations	GP Federation Public Health Commissioning bodies Pharmacies Hospitals
Members of the public Shropshire Council ip&e Shropdoc NHS Community Trusts Shropshire Clinical Commissioning Group Community & Voluntary Sector Organisations	GP Federation Public Health Commissioning bodies Pharmacies Hospitals	

Progress summary	Date	Signature
Head of service	Part 1	26.08.14 K Lewis

Potential Impact on Target Groups – Preliminary Consultation (see page 2)

Assess each of the following areas separately and consider how the policy may affect people's Human Rights <ul style="list-style-type: none"> ● Have you considered the relevant Protected Characteristics and/or consulted people with specialist knowledge? ● Will the policy create any problems or barriers to any Community or Group? ● Will any group be excluded because of the policy? ● Will the policy have a negative impact on community relations?
--

If the answer to any of these is Yes to any High Impact criteria, you must prepare a Full (Part 2) EINA. Preliminary consultation will be required to help identify the impact and evidence of this recorded.

Initial assessment (and preliminary consultation)

Protected Characteristic groups	Significant (High) negative impact <i>Full EINA required</i>	Significant (High) positive impact <i>Full EINA required</i>	Medium or Low impact <i>Part 1 EINA only required</i>
Race (also ethnicity, nationality, culture, language, gypsy, traveller)			Low
Disability (mental & physical impairments, mobility, manual dexterity, speech, hearing, learning, understanding, visual, MS, cancer, HIV)			Low
Sex (also associated aspects: safety, single-parenting, caring responsibility, potential for bullying & harassment)			Low
Gender re-assignment (also associated aspects: safety, single-parenting, caring responsibility, potential for bullying & harassment)			Low
Sexual Orientation (heterosexual, lesbian, gay, bi-sexual)			Low
Age (children, young people, working age, elderly)			Low
Religion & belief (Hinduism, Judaism, Buddhism, Christianity, Islam, Sikhism, Shinto, Non-conformists)			Low
Pregnancy & Maternity			Low
Rurality			Low
Socio-economic			Low

High	Significant potential impact, risk of exposure, history of complaints, no mitigating measures in place or no evidence available, urgent need for consultation with customers, general public, employees
Medium	Some potential impact, some mitigating measures in place but no evidence available how effective they are, would be beneficial to consult with customers, general public, employees
Low	Almost bordering with non-relevance to the EINA process (heavily legislation led, very little discretion exercised, limited public facing aspect, national policy)

What is your evidence for your answers to the above questions?

Consider quantitative and qualitative data. Customer equality monitoring data, consultation process, research data. Log details in Evidence part of form (page 4)

- A full public consultation has been undertaken and a wide range of stakeholders have been consulted individually.
- Workshops have been held for affected staff – terms and conditions are protected by secondment or TUPE.
- The Help2Change Business Plan places considerable emphasis on improving accessibility and equity of access to services, including:
 - Understanding and building our customer base, going where people already go and understanding what kinds of contacts have the most impact
 - Taking a systematic approach to identifying people who will benefit from services and keeping in contact through ongoing customer relationship management
 - Reducing barriers to entry to services through out of hour's appointments, wide range of venues and incentives
 - Use of risk stratification to target services to high risk sections of the population
 - Seeking regular feedback from clients
 - Embedding services within local communities, and working closely with community and voluntary organisations.
 - 'Joining up' services to provide a more holistic offer, and developing a Single Point of Access operating from 8am – 8pm Monday to Saturday.
- The Service Contract with Shropshire Public Health includes a requirement to carry out annual equity audit to demonstrate that Help2Change services including NHS Health Check, Help2Quit and Help2Slim are reaching all sections of the community and addressing inequalities in health.

Important: Only policy, procedure, function, etc rated as **High Impact** needs a **Full (Part 2) EINA**. Full assessment requires more in-depth consultation with members from the target groups highlighted as being at the receiving end of any potential High Impact.

Part 2 – Full EINA

Sources of evidence

- List the main sources of evidence on each group, both quantitative and qualitative
 - Consider how the policy may affect people's Human Rights
 - Qualitative evidence may include comments and opinions from stakeholders, as well as academic research
- Useful sources of information: complaints monitoring, customer records, census data, focus groups, face to face interviews, surveys, related information produced by other public bodies)

Consider the following when assessing the impact & seeking evidence/during consultation

1. How is the policy likely to affect the **promotion of equality** and the **elimination of discrimination** in each of the areas?
 - a) Give a selection of key facts relevant to each area
 - b) If there is little or no evidence, say what you will do to find some evidence and give examples of the types of evidence you might find
2. How will the policy meet the needs of the **different communities** and groups?
3. Give details of any **consultation** that has already been done which is relevant to this policy
4. Give examples of **existing good practice** in this area, for example, measures to make it easier for people in particular groups to influence policy

Challenges and opportunities: questions to consider throughout the assessment

- Consider using a Critical Friend (external to the department or organisation) to challenge the assessment
- What measures does the policy include, or what could it include, to address existing patterns of **discrimination, harassment or inequality?** (Consider the alternatives)
- What impact will the policy have on **helping different groups of people** to get on well together to **improve community relations?**
- If the policy is likely to have a **negative** impact, what are the reasons?
- What **practical changes** will help reduce any adverse impact on particular groups?
- What will be done to **improve access to take-up** of services and **understanding the policy?**
- What can you do to **promote equality** and **eliminate discrimination** when you procure goods and services?

Detailed evidence

	Source of evidence & baseline data	Outline of impact
Race		
Disability		
Sex		
Gender Re-assignment		
Sexual		

Orientation		
Age		
Religion & Belief		
Pregnancy & Maternity		
Other		

EINA decision

Decide whether to adopt the policy based on the aims, evidence collected, consultation results, relative merits of alternative approaches and compliance with legislation. Ensuring that:

- The approach is methodical and logical, records are kept and decisions are justified
- Balanced decisions are made, best accommodating conflicting interests

Summary of findings and analysis - EINA decision

--

Signature (Lead Officer)	Signature (Head of Service)
Date:	Date:

Next review date of this EINA

Every 3 years or when policy changes, if earlier

Date:

Action Plan guidance notes

Give an outline of your action plan, based on the evidence you find to support your decisions, and the challenges & opportunities you have identified. It could include:

- Plans that are already under way or that you are already thinking about to address the **challenges** and **priorities** you have identified
- Arrangements for continued **discussion** and **involvement** with stakeholders
- Arrangements for **monitoring** and **evaluating** the policy for its impact on different groups throughout the policy making process and as the policy is carried out
- Arrangements for ensuring that any pilot projects are evaluated and take account of issues described in the assessment, and that they are assessed to make sure they are having intended impact
- Arrangements for discussing how far you can take account of the issues in the assessment with other agencies, service providers, Non-Departmental Public Bodies and regulatory bodies
- Arrangements for ensuring that your relevant **colleagues** are **made aware** of the assessment
- Arrangements to make sure the assessment contributes to the Single Equality Scheme (SES)
- Arrangements for disseminating information about the assessment to all relevant stakeholders who will be implementing the policy
- Arrangements for improving the body of evidence you have

Also consider the following:

- Area of negative impact
- Actions/changes proposed
- Resource implications

Action Plan

		Person responsible	Target date
Involvement & consultation			
Data collection & evidence			
Assessment & analysis			

Procurement & partnerships			
Monitoring, evaluating & reviewing (including publishing the results)			

You may wish to change the above categories in the first column to reflect the actions needed, relevant to the policy and assessment